

Quality Policy

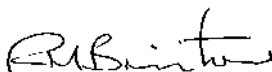
NEUTEQ is committed to providing the highest quality service by listening to our customers and continually reviewing our processes in line with business needs, thus maximising the efficiency of our Quality Management System (QMS).

We aim to adopt a globally leading position in our chosen field of business

The principal elements of our policy are: -

- To develop and maintain a Quality Management System satisfying the requirements of BS EN ISO 9001: 2015 which forms the framework for achieving continual improvement, complete customer satisfaction and full realisation of all company objectives.
- To focus on the requirements of customers, establishing levels of communication capable of fully determining their needs and expectations.
- Neuteq will develop staff competencies, creativity, empowerment and accountability.
- Neuteq will drive continual improvement and innovation based on a systematic research approach, efficient business processes, well defined measurements, best practices and customer surveys.
- All process quality activities performed are integral with & controlled by the associated '**Environment Policy**'.
- The Directors, Management and Staff are responsible for Quality control through the quality management system seeking improvements by constant review, with suppliers and sub-contractors being encouraged to cooperate.
- Top management will ensure the quality system is constantly communicated and periodically reviewed for suitability within the organisation.

Implementation of the Quality Policy is the responsibility of all employees throughout the organisation, supported by our processes and training structure.

A handwritten signature in black ink, appearing to read 'R. Bristow'.

Roger Bristow
Managing Director